## Jeff Clovis

## Key Performance Indicators for Research: Using Journal and Citation Data in Research Evaluation

Journal and citation data are used worldwide as a standard for quantitatively evaluating research performance. Citation metrics, which measure how often research articles are referenced by subsequent articles, can indicate the influence and impact of the research produced by an institution, author, research group, etc. Citation metrics are also utilized in strategic planning, annual reporting, and tenure review as a complement to other research metrics, such as grant funding.

Thomson Reuters offers reliable, objective citation data based on the world's premier scholarly journals across many disciplines. We will discuss how to utilize citation data as key research performance indicators for the purposes of strategic planning, annual reporting, faculty review, and resource allocation. Additionally, we will examine research in the EU taking a closer look at Austria, Germany and Switzerland.

## Biography

Trained as a biologist and then a Germanic and French language specialist and translator, Jeff Clovis has been working in the field of Information Sciences for the past 28 years at Thomson Reuters, formerly Thomson Scientific and ISI. He has held a variety of positions for this period, mainly in Business and Technology Planning and Business and Product Development .He was jointly responsible for the development of *Web of Science* and the *Derwent Innovations Index*, as well as responsible for the addition and development of *BIOSIS Previews* and *CAB Abstracts* on the ISI Web of Knowledge platform. He also co-designed the first version of the image-based Production System. He is currently Director, Customer Education and Sales Support and in this position is responsible for supporting all Thomson Reuters Academic & Government markets on all Web products and content available.